

## YOUNG'S AND PIP "WIN A FAMILY STAY ON US" – TERMS AND CONDITIONS

Please read these terms and conditions carefully. These terms and conditions ("**Terms**") apply to the Young's win a family stay on us promotion (the "**Promotion**"). You will be legally bound by these Terms from the time you request a free product as part of the Promotion.

The promoter of the Promotion is Young & Co.'s Brewery, P.L.C of Copper House, 5 Garratt Lane, Wandsworth, London, SW18 4AQ and Pip Organic, 255 Putney Bridge Road, London, SW15 2PU, United Kingdom (the "**Promoters**").

The prize is provided by Young & Co.'s Brewery, P.L.C of Copper House, 5 Garratt Lane, Wandsworth, London, SW18 4AQ ("**Prize Provider**").

If you have any queries about the Promotion or these Terms then please contact us at [youngsocial@youngs.co.uk](mailto:youngsocial@youngs.co.uk)

### *Opening and closing dates, eligibility*

- 1 The Promotion will begin at around 14:00 on 17 October 2024 and close on or around 23:59pm on 05 November 2024 (the "**Promotion Period**").
- 2 The Promotion is open to individuals who:
  - (a) are residents of England and Wales; and
  - (b) are aged 18 years or over,at the time of entry into the Promotion.
- 3 The Promotion is not open to employees, contractors, representatives, agents, officers or directors of the Prize Provider or the Promoters, their parent companies, subsidiaries, affiliates, marketing agencies, or to any of their immediate family members or persons living in the same household, whether or not related, or anyone else professionally connected with the Promotion.
- 4 The Promoters reserves the right to verify the eligibility of any participant. The Promoters may require such information as it considers reasonably necessary for this purpose and a prize may be withheld until the Promoters are satisfied with the verification.
- 5 Internet access and relevant social media accounts are required to enter the Promotion.

### *Entry Criteria*

- 6 To participate in the Promotion, entrants must follow the instructions in the post announcing the Promotion on @youngsrooms and @piporganiclondon Instagram.
- 7 Individuals can enter multiple times via the social media platforms.

- 8 Entries must be completed correctly and received by the Promoters during the Promotion Period to be eligible to be entered into the prize draw. Any entries completed or received outside of the Promotion Period will not be included in the prize draw.
- 9 Entries generated by script, macro, mechanical or other automated means are prohibited and will cause disqualification. Multiple entries made through agents, third parties, organised groups or any entry duplication method will not be included in the prize draw.
- 10 Entries that are not submitted in accordance with these Terms and/or that are delayed, damaged, incomplete, altered, illegible or otherwise defective are not valid and will not be entered into the prize draw.
- 11 The Promoters accepts no responsibility for entries that are delayed or rendered invalid for any reason beyond its control.

#### *Selection of the Winners*

- 12 One winner will be selected on all valid and eligible entries received during the Promotion Period ("**Winner**").
- 13 The Winner will be selected on 6 November 2024.
- 14 The Winner will be contacted by Instagram Direct Message by one of the Promoters and asked to confirm their compliance with these Terms and given instructions on how the Winner can claim the prize. The Winner may be required to produce a valid form of government issued ID and other personal information pertaining to them and their guest on request by the Promoter in order to fulfil the prize. Participants who have not won the prize will not be notified.
- 15 The Winner must respond to this notification within 48 hours, otherwise a new winner will be chosen at random.
- 16 In the event the Winner cannot be contacted after reasonable efforts by the Promoters, does not accept the prize, is not eligible for the prize or has not complied with these Terms, the Promoters will award the prize to a replacement winner selected in the same way as the original Winner.
- 17 The Winner's name, county and the prize won will (unless the Winner has objected on lawful grounds) be made available by emailing the following address by 31 December 2024: [youngsocial@youngs.co.uk](mailto:youngsocial@youngs.co.uk).
- 18 The Winner may be required to participate in non-paid publicity or advertising relating to the Promotion, which may include having their photograph taken for promotional or press purposes. The Promoters reserves the right to feature the name, photograph and location of the Winners and their guest (if applicable) in any future marketing materials, website publications, promotions and/or prize draws.
- 19 *Prize*

- 20 The prize consists of a two-night family stay (based on two adults sharing and two children) in a Young's city, coastal or country pub with rooms and will include breakfast for four on both mornings. The pub with rooms is to be selected by the Winner and booked by the Prize Provider ("**Prize**").
- 21 The Prize does not include, transport to and from the chosen pub with rooms, any drinks (alcoholic or non-alcoholic), car parking charges, excursions, attractions, treatments, personal expenses and spending money, personal insurance or any other costs and arrangements not specifically included in the Prize as set out in paragraph 20 above.
- 22 It is the responsibility of the Winner to (i) ensure the traveling parties are adequately insured (ii) inform the Prize Provider of any wheelchair or similar access requirements for the Winner and/or their guest when taking up the Prize and to adhere to any applicable health and safety guidelines.
- 23 Neither the Promoters nor the Prize Provider accept any responsibility for any personal items or baggage lost or stolen in connection with the Prize or for elements of the Prize that are outside of their direct control or influence (including without limitation cancellations or delays).
- 24 There is no cash or other gift alternative to the Prize, except in the event of circumstances outside the Promoter's reasonable control, where the Promoter reserves the right (but is not obliged) to substitute a similar or alternative gift of equivalent or greater value.
- 25 The Prize is non-transferable and non-refundable.
- 26 The Prize must be redeemed by 30 October 2025.
- 27 The Prize cannot be redeemed between 23 – 25 December 2024 and 30 December 2024 – 1 January 2025 and will be subject to availability at any other time. Online availability may differ.
- 28 The Promoter reserves the right to disqualify any participant it believes not to be participating within the spirit of the Promotion or suspects of participating in any unfair or unjust behaviour. The Promoter reserves the right to use its discretion in all respects and to enforce any penalty or sanction it deems appropriate.

#### *General*

- 29 The Promoters reserves the right to delay, postpone or cancel the Promotion and/or amend or alter these Terms in the event of circumstances outside its reasonable control, which it considers make it necessary for it to do so. By continuing to take part in the Promotion subsequent to any revision, participants shall be deemed to have agreed to the amended terms.
- 30 Any questions, comments or complaints regarding this Promotion should be directed to the Promoters at [youngsocial@youngs.co.uk](mailto:youngsocial@youngs.co.uk)
- 31 If there is a conflict in these Terms with any other terms whatsoever attached to any other advertising material in respect of this Promotion, these conditions will take precedence.

- 32 The Promoters accepts no responsibility or liability for (a) any entries which are not received due to the use of incorrect or inaccurate entry information, any faulty or failed electronic data transmissions, or for any other reason; (b) any unauthorised access to, or theft, destruction or alteration of entries at any point in the operation of the Promotion; (c) any technical malfunction, failure, error, omission, interruption, deletion, defect, delay in operation or communications line failure, regardless of cause, with regard to any equipment, systems, networks, lines, satellites, servers, computers, mobile devices or providers used in any aspect of the operation of the Promotion; (d) inaccessibility or unavailability of any network or wireless service, the Internet and/or any website; or (e) any injury or damage to any person's computer(s) or mobile device(s) which may be related to or result from any attempt to participate in the Promotion or to download any materials in connection with the Promotion.
- 33 Any personal information supplied in connection with the App will be used, shared and retained as set out in the Privacy Policy of the Promoters posted at <https://www.youngs.co.uk/privacy-policy>. Please bring the Privacy Policy to the attention of your guest.
- 34 The Promotion and these Terms (including any non-contractual disputes or claims arising out of them) are subject to English law. Any disputes must be referred to the English courts.